



Atlantis Waterproof LVP SPC Warranty Program

This document details the coverage and limitations for the following warranties for Atlantis Waterproof LVP SPC flooring planks. All warranties are non-transferable and apply only to the original purchaser. Please check the applicable warranty to a specific collection as specified on the product :

- Lifetime Limited Residential Wear Warranty
- Lifetime Limited Structure Warranty
- Lifetime Limited Waterproof Warranty
- 25 Year Limited Residential Wear Warranty
- 5 Year Limited Light Commercial Wear Warranty

Lifetime Limited Residential Wear Warranty

The vinyl layer of the floor plank is warranted by Atlantis SPC Floors not to wear through under normal use for the life of the product. Vinyl layer wear-through is defined as 100% vinyl layer wear-through that exposes the core material over a minimum of 3% of the total installation. Gloss reduction or surface scratches are not considered surface wear. If 100% vinyl layer wear-through is determined to have occurred, Atlantis SPC Floors will arrange a pro-rated credit based on the terms outlined below in the section headed " Terms of Lifetime Limited Warranties".

This lifetime limited residential wear warranty is made subject to the following conditions:

1. The Atlantis SPC Floating floors must be installed properly and according to Atlantis SPC Floors installation instructions. Please refer to our installation instructions.
2. The flooring must be used only indoors in a climate controlled area.
3. The flooring must be maintained in accordance with Atlantis SPC Floors maintenance instructions.
4. This limited warranty does not apply to Atlantis SPC Floors moldings and trims.
5. Installation of flooring that contains any visual manufacturing defect is not covered by this limited wear warranty.
6. Installation of flooring planks despite visual manufacturing defect constitutes acceptance of flooring as is.

Lifetime Limited Structure Warranty

The floor planks are warranted to be free from manufacturing or material defects for the life of the product. Should there be a defect, Atlantis SPC Floors will arrange a credit based on the original purchase of the product. Should a problem attributable to a manufacturing defect is detected after flooring is installed, the cost of labor for repair will be covered by this warranty as explained under the "Terms of Lifetime Limited Warranty".

Lifetime Limited Structure Warranty Coverage:

Upon determination of a valid manufacturing defect, credit will be issued to the dealer and will be good toward the purchase of a replacement. When a defective product is installed, credit applies to the material only and does not include labor since it is the responsibility of the installer to determine suitability of material prior to installation. Should a problem attributable to a manufacturing defect is detected after flooring is installed, the cost of labor for repair will be covered by the "Lifetime Limited Structure Warranty".

The Limited Lifetime Residential Wear and Lifetime Limited Structure Warranty does not cover:

1. Damage due to adhesives or tape, scratches, gouges, scuffs, punctures, cuts, indentations, burns, accidents, lack of proper furniture rests, such as chair pads, rolling and/or non-foot traffic, or any misuse of the product. Loss of finish gloss over time is consistent with normal wear and tear and is not a product flaw.
2. It is normal and expected for there to be color variations due to use of natural components, exposure to UV light and/or sunlight, and age of material. Therefore, color inconsistency between samples, replacement product or illustrations and actual product is not a manufacturing flaw.
3. Manufacturer makes no guarantee that Atlantis SPC Floors products will match or coordinate with customer furnishings, trims, cabinetry, railings etc.

Terms of 5 Year Commercial Warranty:

- *Within 90 days: Claims on defects of this product as covered by this warranty that are reported in writing within 90 days of purchase, Atlantis will arrange a credit based on the original purchase of the product or replace the product. Reasonable labor costs are included. No consequential or incidental damages or costs are covered.*
- *Between 90 days - 2 years: Claims on defects of this product, as covered by this warranty, that are reported in writing after 90 days but within two years of purchase, Atlantis will arrange a credit based on the original purchase of the product or replace the product. Atlantis will pay 50% of reasonable labor costs. No consequential or incidental damages or costs are covered.*
- *Between Year Two - Five: Claims on defects of this product, as covered by this warranty, that are reported in writing after two years but within five years of purchase, Atlantis will arrange a credit based on the original purchase of the product or replace the product. Labor costs are not included. No consequential or incidental damages or costs are covered.*

How to Make a Claim

Any claim made under either of these limited warranties must be made by contacting your retailer within 30 days after the basis of the claim is detected. In addition, any claim under either of these limited warranties must be made before the end of the applicable limited warranty period. Proof of purchase including the date of purchase, must be presented to make a claim.